



May 14th, 2025

Important Update: New Listeria Right Now™ Customers

Dear valued customer,

We appreciate your trust in Neogen's testing solutions and want to share an important update regarding our ANSR® Listeria Right Now™ (SKU No. 700002865, Cat No. 9873) tests and associated hardware.

Currently, Listeria Right Now™ is compatible with our ANSR® Reader (SKU No. 100001413, Cat No. 9828), which has served as a reliable testing platform. However, as part of our commitment to innovation and improved performance, we will be transitioning our Listeria Right Now™ tests to be compatible with our more intuitive testing system, the Neogen® Molecular Detection Instrument and Accessory Kit (SKU No. 700002195 Cat ID: MDS100) in the latter half of 2025.

While the ANSR® Reader is being phased out, we recognize the continued need for Listeria Right Now™ testing during this transition period. Therefore, to ensure uninterrupted testing, all new Listeria Right Now™ customers who purchase an ANSR® Reader during this transition, will receive a Neogen® Molecular Detection System at no additional cost. This will occur once Listeria Right Now™ is fully compatible with the Neogen® Molecular Detection System.

We are dedicated to supporting you throughout this process and will keep you updated on the progress. If you have any questions or require further assistance, please do not hesitate to contact our team.

Thank you for your continued partnership.

Best regards,

Jorge Arroyo

Vice President

USAC Food Safety